

Collection Software in the eyes of Casetracker123

It was 1998, Bill Clinton was still President, the Yankees won the World Series and John Elway beat Brett Favre in Super Bowl XXXII. Before collection software became a “hot button issue,” and discussed in seemingly every industry publication, Mr. Thomas Steed created Casetracker123. At the time, Mr. Steed was running a collection agency and was struggling with his ability to report in a timely manner to his clients.

After searching the software market and not finding anything that met his needs, Mr. Steed decided to create his own collection software. Mr. Steed hired a PhD in Computer Science and combined their respective knowledge to start the process of developing a live, web-based tool that would revolutionize the collection industry.

After a few years of fine tuning, Casetracker123 has developed into state of the art collections software. Casetracker123 currently has thousands of users worldwide, including collection attorneys and corporations.

Companies that manage any aspect of collection activity would find Casetracker123 useful, including but not limited to collection agencies, collection attorneys, debt buyers and forwarders. Casetracker123 is platform independent; meaning the only requirement of the user is access to a web browser. Because only the web is necessary to use the system, Casetracker123 can be used anywhere in the world, at anytime.

Despite its only requirement being a web browser, Casetracker123 offers users a full range of collection management capabilities. Casetracker123 offers tri level trust accounting, interfaces with Microsoft Word & Word Perfect, as well as report generating software, such as Crystal Reports, and provides imaging capability as well as storage for those documents.

Casetracker123 can be customized to interface with any collection software on the market and any third party vendor that is part of the collection process.

What to Look For

Perhaps the most important thing is software’s ability to customize and adapt to each client’s individual needs. Buyers should be keenly aware of customization capability, how their information will be downloaded into the software upon purchase, and what technical support and training will be available to them. The limits of the software should also be clearly defined. The best advice for buyers is to contact customers of the given software to get first hand feedback on the product.

Casetracker123 has one focus, being user friendly. With clear icons, legends and text, users will find doing anything within the system to be a walk in the park. Typically, only a few hours of training and nothing further are necessary. Best of all, most problems can be solved in *hours*, not days! If you feel you’re “technologically challenged,” there’s still no need to worry because Casetracker123 can provide you with audio and visual training assistance.

Security

Security is a constant worry in today's world of technology, and Casetracker123 maintains the same security standards as the US Government, American Express, Visa, MasterCard and JCB.

Casetracker123 believes that collections software will continue to grow in importance in the collection industry. Because of this belief, Casetracker123 has built its platform as a fluent and adaptable product equipped to meet everyone's needs in an ever changing business environment. Because of Mr. Steed's vision and dedication, a devoted and knowledgeable staff, Casetracker123 has become the pioneer of web based collection software.

For more information on Casetracker123, please contact them at 800-270-1197 or sales@casetracker123.com.